



# sorenson VRS®

HIGH QUALITY VIDEO RELAY SERVICE

## High Quality Video Communication for ASL Users

IN PARTNERSHIP WITH  
GALLAUDET INTERPRETING SERVICE



### Communicate Instantly with Anyone

Sorenson Communications™ is pleased to offer Sorenson Video Relay Service® (VRS) for the deaf community. Together with Gallaudet Interpreting Service (GIS), Sorenson Communications offers American Sign Language (ASL) users a world-class video relay solution that is convenient and easy to use.

#### The Sorenson VRS Advantage:

- Professional interpreting services provided by Gallaudet Interpreting Service
- High-quality video images generated by the Sorenson videophone or Sorenson EnVision SL capture all facial expressions and gestures
- State-of-the-art Sorenson VRS Interpreting Centers quickly route each incoming call

Sorenson VRS differs from other video relay solutions by delivering the highest-quality video. Sorenson VRS exclusively uses the Sorenson videophone appliance or Sorenson EnVision® SL (video relay software for sign language users), which eliminates grainy images, jerky playback, or complex technology to install. Sorenson VRS also supports Microsoft® NetMeeting®.

Using either the Sorenson videophone, Sorenson EnVision SL software, or NetMeeting software, deaf users are able to place calls to family, friends, and business associates through an ASL interpreter. Sorenson VRS Interpreting Centers, which are specifically designed to handle video relay calls, intelligently route the incoming calls to professionally certified relay interpreters. All video relay calls placed through Sorenson VRS Interpreting Centers are free of charge.

Sorenson VRS captures the facial expressions, gestures, and emotions that are so vital to visual communication as the interpreter relays the messages between the two parties. Conversation flows instantaneously between callers, making it possible to communicate as naturally as possible.

### Start Using Sorenson VRS Today!

All Sorenson VRS calls are free. The Sorenson videophone offers the highest video quality and is easy to use. To receive a free Sorenson videophone, simply fill out the online application at [www.sorensonvrs.com](http://www.sorensonvrs.com). For customers who prefer to using their existing PC and Web camera, Sorenson EnVision SL, the industry's best video relay software for the personal computer, can be downloaded for free at [www.sorensonvrs.com](http://www.sorensonvrs.com).

**Do not use Sorenson VRS for emergency 911 calls. In an emergency, dial 911 directly using a TTY or landline phone to ensure immediate attention and identification of your location.**

## Sorenson VRS Key Features

**Sorenson VRS Interpreting Centers** – Built from the ground up, these state-of-the-art Sorenson VRS Interpreting Centers direct and manage video calls as they are initiated by an ASL user, hearing user, or interpreter. By using the IP address in the videophone directory database, the interpreting center intelligently transmits the encoded (compressed) video over the broadband infrastructure.

**Gallaudet Interpreting Service** – Incoming calls are quickly dispatched to professionally-trained video relay interpreters who meet stringent certification guidelines. These interpreters consistently provide the highest-quality video relay interpreting service.

**Sorenson Videophone** – The Sorenson videophone appliance sits on top of a TV and enables two-way video conferencing between a deaf individual and a video relay interpreter. The Sorenson videophone is the best solution for video relay users who want the highest-quality video image. Unlike PC-based solutions, which limit the video screen to a small “matchbox-size” window, the Sorenson videophone allows users to enlarge the video screen size on a TV with no loss in picture quality. The Sorenson videophone is also easy to use and ensures that all hand motions and facial clues are relayed clearly.

**Sorenson EnVision SL (Video relay software)** – EnVision SL is software for sign language users, which was specifically designed to seamlessly integrate with the Sorenson VRS Interpreting Center network over broadband connections. It provides superior video quality compared with other PC-based solutions. With EnVision SL, a PC, Web camera, and an Internet broadband connection (DSL, cable, or T1 line), users can instantly connect to the Sorenson VRS Interpreting Center.



The Sorenson videophone works with your television set to provide a high-quality, video relay solution.

## Sorenson Videophone Requirements

- 256K high-speed Internet connection (i.e. DSL, cable, LAN, or T1)
- Television with video input

## Sorenson EnVision SL System Requirements

- 128K (256K recommended) high-speed Internet connection (i.e. DSL, cable, LAN, or T1)
- Pentium® III- based PC with a 333Mhz processor or faster
- Windows 98/2000/XP
- 64 MB RAM
- 15 MB free hard disk space
- VGA/SVGA monitor with 16-bit color (24-bit recommended)
- Compatible USB Web camera



Sorenson EnVision® SL is designed to work with your PC and a Web camera to create a powerful video relay solution.

### For More Information

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